

Privacy Summary for Parents

This plain-language summary explains how Word Labs handles your child's data. For full legal details, see our [Privacy Policy](#) and [School Data Handling Agreement](#).

The short version

Word Labs stores only your child's **first name** and their **game scores**. We do not collect emails, photos, dates of birth, surnames, or any other personal information from students. All data is stored in Australia.

What we collect



First name only

So the teacher can see progress and your child gets a personalised greeting



Game scores

Accuracy, time, and streaks — helps the teacher identify who needs support



In-game choices

Character outfits, badges earned, and quarks (in-game currency) — no real money



3-letter login code

A short code generated by the system — not a password, no email required

What we do NOT collect



No email addresses

Students never provide an email



No surnames

Only first names are stored

**No dates of birth**

Age is never asked or recorded

**No photos or videos**

No camera, microphone, or upload access

**No location data**

We never request or store device location

**No advertising or tracking**

No ads, no analytics cookies, no third-party trackers

Where is the data stored?

All data is stored in **Sydney, Australia** using Supabase (a secure cloud database hosted on AWS ap-southeast-2). This meets Australian government requirements for data sovereignty.

The website is served via Vercel (a global content delivery network), but Vercel only delivers the website files — it does not store or process any student data.

Who can see my child's data?

Your child's teacher can see their first name, game scores, and progress via the teacher dashboard. This helps the teacher plan targeted instruction and identify students who may need extra support.

Other students in the class can see first names on the class leaderboard (top 5 by XP). They cannot see each other's detailed scores.

Word Labs staff (Nicholas Deeney, the developer) can access data for technical support and troubleshooting only. Data is never shared with third parties for marketing or advertising.

How is the data protected?

- **Encrypted in transit** — all connections use HTTPS (the same encryption banks use)
- **Encrypted at rest** — the database is encrypted with AES-256
- **Teacher accounts are password-protected** — only authorised teachers can view class data
- **Row-level security** — database rules ensure teachers can only see their own school's data

How long is data kept?

Student data is kept for as long as the teacher's account is active. When a teacher deletes a class, **all student data in that class is permanently deleted** (including names, scores, and character data).

If a school's subscription ends and is not renewed, data is retained for 90 days to allow reactivation, then permanently deleted.

Your rights

Under the Australian Privacy Act 1988, you have the right to:

- **Access** — ask what data is held about your child
- **Correction** — request corrections to inaccurate data
- **Deletion** — request your child's data be deleted at any time
- **Complaint** — lodge a complaint with the [Office of the Australian Information Commissioner \(OAIC\)](#)

To exercise any of these rights, contact your child's teacher or email us directly at **nick@wordlabs.app**.

Consent

Your school acts as the data controller for student information. By enrolling students in Word Labs, the school is giving consent on behalf of students and their families, in accordance with standard school ICT usage policies.

If you have concerns about your child using Word Labs, please speak with your child's teacher or the school's privacy officer. You may request that your child's data be removed at any time.

Contact

Word Labs Education

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